

# The Massachusetts Rapid Response Program

Re-employment and Outplacement Assistance for Companies in Massachusetts



## Overview

The Massachusetts Rapid Response Program provides early intervention re-employment services at no cost to companies in Massachusetts and their employees affected by layoffs and closings as a result of a changing economy and need to streamline operations.

Rapid Response provides: confidential transition planning, unemployment insurance information, displaced worker counseling, and re-employment assistance.

## How It Works

Once the Rapid Response Program becomes aware of a layoff or closing, company officials are contacted to arrange a meeting. Such contact is the foundation for building a solid working relationship to learn about the many available services applicable to your situation. Massachusetts' team of Rapid Response professionals will work with you every step of the way to plan for the implementation of services at your organization, in a manner convenient with your daily operations.

## Advantages

Rapid Response offers employers quality, responsive, on-site outplacement services to help affected employees make a smoother and effective transition from the jobs they currently hold to new employment opportunities. Your workforce remains more motivated while on-the-job.

## Eligibility

Rapid Response provides services and assistance to all employers in Massachusetts affected by layoffs or closings.

## Massachusetts Business Resource Team

One Ashburton Place  
Room 2101  
Boston, MA 01208  
(877) BIZ-TEAM or (877) 249-8326

## Affiliated Members

Massachusetts Office of Business Development  
10 Park Plaza, Suite 3730  
Boston, MA 02116  
(617) 973-8600

Economic Stabilization Trust  
529 Main Street, Suite 110  
Boston, MA 02129  
(617) 727-8158

Workforce Training Fund  
19 Staniford Street  
Boston, MA 02114  
(800) 252-1591

MassDevelopment  
160 Federal Street  
Boston, MA 02110  
(800) 445-8030

## For Technical Information

Division of Career Services  
340 Main Street, Suite 650  
Worcester, MA 01608  
(508) 890-3218  
[www.mass.gov/dcs](http://www.mass.gov/dcs)

